

8-D (Discipline) for Problem-Solving (8DP)

Known also as Global 8-D Problem Solving Process, it imparts the advantage of team effort in problem solving. The course provides a systematic approach in problem solving starting with problem isolation, root cause analysis, decision (as to which alternative brings the best solution), implementation of permanent countermeasures, recurrence prevention measures, and recognition of the team responsible for the problem-solving process.

By observing the guidelines taken-up in this course, the participants will be able to improve the first-pass submission acceptance rate of 8-D reports submitted to the Customers or those submitted by Subcontractors and Suppliers. This seminar/workshop supports TS16949, Continuous Improvement (Kaizen) and Six Sigma efforts of the company.

Objectives: By the end of the seminar the participants would have gained the following:

1. Learned the basic steps in the Global 8-D problem solving process;
2. Proficiency in the systematic approach in group problem solving;
3. Proficiency in most commonly used problem solving tools;
4. Proficiency in the choice of appropriate problem solving tools.

Agenda:

- Elements of Global 8-D
- Problem Solving Tools
- Examples and cases
- Workshops

Who should attend: Problem Solving Facilitators, Team Leaders of Small Group Activities, Improvement (Kaizen) Teams, Cross-Functional Teams In-House, and Six Sigma Teams especially for companies who are implementing TS-16949



Seminar Fee: P8,736 (VAT inclusive)

Webinar sessions: 2

Facilitator: Jose S. Villegas

Dates: Jun13-14 '23 Sep 15,18 '23, Nov

3,6 '23; Jan 5,8 '24; Mar 5-6 '24 (Note 8:30 am to 12:00 nn daily via Zoom)